



## Financial Policy

In order to establish optimal relations with our patients and avoid misunderstandings and confusion regarding our payment policies, our staff is trained to consistently inform you of the financial policies of our office.

Payment is required for all services at the time they are rendered and in some instances prior to the appointment date. For your convenience, we accept Cash, Master Card, Visa, American Express, Discover and Carecredit.

If you are enrolled in a dental plan or insurance with which we are *participating providers* we will bill that dental plan for you. For those patients, applicable co-payments, co-insurances and deductibles will be collected at the time of service. In the event the dental plan or insurance does not render payment for the dental treatment, you are responsible to pay the balance in full.

We will send a statement if the dental insurance does not pay the estimated amount for the services rendered. Interest of 18% APR is applied to all balances left unpaid until there is a zero balance. Balances left unpaid after 90 days will be handled directly by our payment recovery service. Should this occur the patient/guarantor of the account would be charged for all fees incurred, which is approximately 30%.

The financial policy of Hudson Dental & Orthodontics has been fully explained to me and I acknowledge full responsibility for all charges incurred, regardless of possible insurance coverage. I further agree to pay all collection costs, attorney fees, and any other cost that may be incurred to enforce collection of any amount outstanding.

X \_\_\_\_\_  
Patient/Guarantor Date

### Cancellation Policy

We require a minimum of 24-hour notice prior to the scheduled appointment time. If an appointment is cancelled with less than 24-hours notice a fee will be applied and is dependent of the length of the appointment. If an appointment is cancelled multiple times, we may require prepayment for future scheduled appointments.